



### City Construction in My Neighborhood

The City's Engineering Division is in charge of project management for bridge construction and street rehabilitation projects.

For information on Major Projects visit:

[SantaBarbaraCA.gov/Engr](http://SantaBarbaraCA.gov/Engr)

**Or Call Engineering (805) 564-5363**



### Sewer Lateral Inspection Program

The SLIP Program is a City-mandated sewer lateral maintenance program. If you received a notice to comply and have any questions, please call the:

**Sewer Lateral Maintenance Program  
(805) 568-1032**



### Public Works Permits

If you need to apply for permits related to public right-of-way, such as street parking for contractors' trucks or placing a dumpster on a street, or need information about water meters, storm drains, and sewer lines, please contact:

**Public Works Counter (805) 564-5388**  
**Located at 630 Garden Street**  
**Open 8:30am - 4:30pm**



### Trash or Water Bill Inquiries

To change your trash, green waste or recycling service, or to discuss water bills and payments, please call: **Utility Billing 564-5343**



### Water Main Breaks and Damaged Fire Hydrants

The City's Water Distribution Section handles water main breaks, sewer backups and sewer spills, as well as fire hydrant knock-downs.

Information on the Recycled Water System, including the Cross-Connection Program, is also available.

**Water Distribution (805) 564-5413**  
**(After 3:00pm & Weekends - Call 963-4286)**



### Water Quality

Your drinking water is treated at the Cater Water Treatment Plant and consistently exceeds state and federal drinking water standards. You can find the City's annual Water Quality Report at [SantaBarbaraCA.gov/Lab](http://SantaBarbaraCA.gov/Lab). For any specific questions about your drinking water, call:

**Water Resources Laboratory (805) 568-1008**



### Water Conservation

The City's Water Conservation Program helps local residents use water wisely.

- Request a free water checkup to help save water or check for leaks.
- Receive information about rebates and programs for homes and businesses
- Report water waste or runoff from private property
- Search our website for water wise plants, irrigation how-to videos, and other tools at:

[SantaBarbaraCA.gov/WaterWise](http://SantaBarbaraCA.gov/WaterWise)

**Water Conservation Hotline  
(805) 564-5460**

# City of Santa Barbara

## Public Works Department

# Who To Call



Public Works Department  
630 Garden Street  
Santa Barbara, CA 93101

**(805) 564-5377**

[SantaBarbaraCA.gov/Depts/PW](http://SantaBarbaraCA.gov/Depts/PW)



### **Graffiti Removal**

You and your neighbors, or any organized group, can participate in the Adopt-A-Block

Program to clean up debris, trash, and graffiti. Public Works will supply:

- Garbage bags and orange safety vests
- Graffiti abatement supplies
- T-shirts identifying your group or sponsor

#### **Adopt-A-Block Program (805) 564-5669**

You can report any graffiti that you see around the City to:

**Graffiti Hotline (805) 897-2513**



### **Abandoned Furniture or Shopping Carts**

If you see a mattress, tree limbs, furniture, appliance, shopping carts or other abandoned items on the public sidewalk or parkway, please call:

**Illegal Dumping - Marborg (805) 963-1852**

**Abandoned Shopping Carts (800) 252-4613**



### **Free Pickup of Large Household Items and Green Waste**

Each single-family residential trash customer may have two free curbside pickups of household items and green waste each calendar year. Contact Marborg to schedule or inquire about the pickup service and schedule:

**Marborg (805) 963-1852**



### **Recycling**

For Recycling questions, please call **(805) 564-5631**



### **Traffic Information**

Traffic Engineering staff is in charge of managing and enhancing the City's transportation network. Their services include:

- Traffic signal timing-related issues
- Traffic control requests
- Vegetation obstructions

**Traffic Engineering (805) 560-7518**



### **Streets Operations and Infrastructure**

For any emergency or non-emergency issues related to traffic signals, traffic signs, sidewalks, potholes, storm drains, graffiti, or street sweeping, call:

**Streets (805) 564-5454**

(After 3:00pm & Weekends - Call 963-4286)



### **Request New Streetlights Report Broken Streetlights**

The Facilities & Energy Management Division is in charge of maintaining certain City street lights and processing requests for new ones.

**Street Light Service (805) 564-5416**

This division also maintains facilities, such as the neighborhood centers, libraries, and City Hall; performs certain construction projects; and is in charge of the City's energy efficiency management program.



### **Downtown Parking**

Downtown Parking staff provides a variety of services including:

- Downtown parking, bicycle and commuter parking lots
- Resident permit parking & Holiday parking

**Downtown Parking Program (805) 564-5656**

### **Transportation Planning**

Provides information about the following:

- Sustainable Transportation
- Bicycle traffic
- Neighborhood Traffic Planning



**Transportation Planning (805) 564-5385**



### **Metropolitan Transit District (MTD)**

For questions about the shuttle and bus schedules, please call: **MTD (805) 683-3702**

### **Hours & Mailing Address**

**City Administrator: Paul Casey**  
**Public Works Director: Rebecca Bjork**

#### **Mailing Address**

City of Santa Barbara  
Public Works Department  
P.O. Box 1990  
Santa Barbara, CA 93102-1990

#### **Public Works Hours**

Administration: 7:30 am - 5:00pm  
Permit Counter: 8:30 am - 4:30pm  
Street & Water: 6:30 am - 3:30pm  
**Closed alternate Fridays**